Case Study





Victory Computer Consultants Winnipeg, Manitoba, Canada

victorycomputer.ca

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> **Roland Kehler** President & Director of Operations

About Victory Computer Consultants

Victory Computer Consultants was established in Winnipeg, Manitoba, Canada in 1996 in response to the ever-growing need for attention to technology infrastructure. Over the years we've grown from a primarily response-oriented IT business into a hybrid of preventative measure and management company for IT. This has allowed us to expand into greater technology infrastructure planning and implementation which continues to grow our existing business and those of our clients.

What remote access challenges did you face?

One of the remote access challenges we as a company internally as well as some of our clients face is the (often) large cost (both in staff hours for configuration and equipment / software) to

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 RemotePC – while being one of (if not) the most reasonably priced remote client software packages, it absolutely does scale well, is faster than most of the competition and maintains "extras" that others either don't offer, or charge more for. effect a streamlined remote access solution. For some of our clients having to purchase a potentially difficult to maintain firewall/VPN appliance along with the appropriate certificates etc. is not only a daunting task, it is also prohibitively costly. In such a scenario something like RemotePC is the perfect fit.

How did you find and why did you select RemotePC?

We found out about RemotePC by researching alternatives to GotoMyPC, Logmein, and Teamviewer, all of which had been used by our team in the past (all with variable points of failure). Mainly RemotePC has allowed some of our consultants to expand their remote services during the Pandemic, especially through the use of your Helpdesk application. While we had our own internal helpdesk, RemotePC has proved invaluable during the pandemic in facilitating immediate support requirements of mission-critical applications and systems.

What was the result of moving over to RemotePC?

RemotePC – while being one of (if not) the most reasonably priced remote client software packages, it absolutely does scale well, is faster than most of the competition and maintains "extras" that others either don't offer, or charge more for. RemotePC for what it is, is hands-down the most cost effective solution for quick and stable remote access in those environments requiring light-weight configuration (ie. No hardware VPN appliance etc.)

Sign up today! See how RemotePC can help your business.

www.remotepc.com